Gateway Chapter, Paralyzed Veterans of America Transportation Program TITLE VI COMPLAINT FORM

"No person in the United States shall, on the basis of race, color, or national origin, be excluded from participation in, be denied the benefits of, or be subjected to discrimination under any program or activity receiving Federal financial assistance."

If you feel that you have been discriminated against in the provision of transportation services, please provide the following information to assist us in processing your complaint. Should you require any assistance in completing this form or need information in alternate formats, please let us know.

Please mail or return this form to:

Executive Director
Gateway Chapter, Paralyzed Veterans of America
1311 Lindbergh Plaza Center
St. Louis, MO 63132
PH: 314-427-0393 or FX: 314-427-4183
www.gatewaypva.org

PLEASE PRINT

| 1. | Co | omplainant's Name: | | | |
|----|--|--|-----------------------|--------------------------|--|
| | a. | Address: | | | |
| | b. | City: | State: | Zip Code: | |
| | c. | Telephone (include area code): Home (|) or Cell () | Work | |
| | | () = | ē | () = | |
| | d. | | | | |
| | Do you prefer to be contacted by this e-mail address? () YES () NO | | | | |
| 2. | | ccessible Format of Form Needed? () YES | | () NO | |
| 3. | | re you filing this complaint on your own bel | half? () YES If YES, | please go to question 7. | |
| | |) NO If no, please go to question 4 | | | |
| 4. | lf | If you answered NO to question 3 above, please provide your name and address. | | | |
| | a. | B | | | |
| | b. | | | | |
| | c. | | State: | Zipcode: | |
| | d. | Telephone (include area code): Home (|) or Cell () | Work | |
| | | (_) | | () | |
| | e. | e. Electronic mail (e-mail) address: | | | |
| | | Do you prefer to be contacted by this e-mail address? () YES () NO | | | |
| 5. | Wł | hat is your relationship to the person for w | hom you are filing th | e complaint? | |
| _ | | | <u>_</u> | | |
| 6. | | Please confirm that you have obtained the permission of the aggrieved party if you are filing on | | | |
| _ | | behalf of a third party. () YES, I have permission. () NO, I do not have permission. | | | |
| 7. | | I believe that the discrimination I experienced was based on (check all that apply): | | | |
| | | () Race () Color () National Origin (classes protected by Title VI) | | | |
| | _(_) | () Other (please specify) | | | |

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|---|--|---|--|--|
| 8. | Date of Alleged Discrimination (Month, Day, Year): | | | |
| 9. | Where did the Alleged Discrimination take place | ? | | |
| 10. | Explain as clearly as possible what happened and against. Describe all of the persons that were invinformation of the person(s) who discriminated a or separate pages if additional space is required. | volved. Include the name and contact against you (if known). <i>Use the back of this form</i> | | |
| 11. | Please list any and all witnesses' names and phor this form or separate pages if additional space is | | | |
| 12. What type of corrective action would you like to see taken? | | | | |
| 13. | 13. Have you filed a complaint with any other Federal, State, or local agency, or with any Feder State court? () YES If yes, check all that apply. () NO a. () Federal Agency (List agency's name) b. () Federal Court (Please provide location) c. () State Court d. () State Agency (Specify Agency) e. () County Court (Specify Court and County) f. () Local Agency (Specify Agency) | | | |
| 14. | If YES to question 14 above, please provide inforr agency/court where the complaint was filed. Name: Title | | | |
| | | | | |
| Agency: Telephone: () - Address: | | | | |
| | City: Stat | e: Zip Code: | | |
| | may attach any written materials or other informa | | | |
| | ature and date is required: | | | |
| Signa | ature | Date | | |
| lf you | u completed Questions 4, 5 and 6, your signature a | and date is required: | | |
| Signa | ature | Date | | |